



WELCOME

Welcome to our Summer update. This edition includes a note about property inspections and a reminder of our emergency contacts. We have also summarised some electrical safety information. Finally, in line with the General Data Protection Regulation (GDPR) please note that our Privacy Policy has updated. This can be viewed at <https://goo.gl/xKE7qF>

PROPERTY INSPECTIONS

We pride ourselves on excellent service and high quality standards within all our rental homes.

To help maintain this, Mark and Katie are conducting periodic property inspections as part of a continuous programme of improvement. We appreciate your cooperation in this regard.

Mark Nash
Rental & Property Coordinator



Katie Nichols
Sales & Lettings Negotiator



GARDENING TIPS

We all have busy lives, so here are some tips to keep our gardens well maintained.

- Help flowerbeds retain moisture by watering in the evening or early in the morning when the soil is cooler, as less water will evaporate than during the heat of the day.
- Help protect your lawn from hot weather. Temperatures of up to 26°C will promote growth. With temperatures rising above this, avoid cutting the grass too short and instead leave it standing at about five centimetres. This will help protect it from the sun and prevent the soil from drying out. Note that over-watering can lead to mould formation.
- To prevent the growth of weeds, plant beds densely to minimise the space available for them to develop. The use of mulch also prevents weed seeds from sprouting. Regularly tackle existing weeds by removing the source and get to the roots by using a weeding trowel.
- Shape hedges so they are wider at the bottom than the top. A tapered prune will ensure the lower part gets the sunlight it needs for healthy growth. The maximum height for a healthy hedge is approximately 6 feet. Once established, regular maintenance will keep it neat and healthy.

ELECTRICAL SAFETY

The Park Lane Group follow the guidance of the Electrical Safety Council to ensure that the electrical wiring to your home is safe.

At the start of each tenancy and every five years thereafter, we carry out an electrical inspection / test at your home to ensure that it is safe. We also encourage you to report any concerns to us as soon as possible. Here's a few Do's & Don'ts to help keep you safe.

DO	DON'T
Check your cables and leads to make sure they are not damaged	Overload Sockets
Check your light fittings are not visibly damaged	Use the top of your microwave for extra storage
Switch off electrical items when you are not using them	Trail cables under carpets or rugs
Take great care with DIY	Take mains powered electrical items into the bathroom
Protect yourself from electrocution by using a residual current device (RCD) when operating electrically-powered garden tools and mowers	Store combustible materials around your fusebox or electricity meter

Please Note

Contents Insurance – Whilst building structures are insured by The Park Lane Group, your home contents are not covered. We strongly recommend you obtain your own contents insurance cover. You will be responsible for all costs if adequate insurance is not in place, along with direct and indirect costs for any fixtures and fittings of The Park Lane Group.



SPONSORSHIP NEWS

Jane Lewis, our Property Management Coordinator, battled her fears recently to abseil the ArcelorMittal Orbit in Stratford, London.

Our donation added to further sponsorship enabling Jane to raise nearly £1000 for the St. Peter & St. James Hospice in memory of a close relative.

Well done Jane – a fantastic achievement.



Here's a handy reminder of our emergency contacts. Remember, these contacts are for emergency use only. You will be liable for any costs for call-outs that are not emergencies.

The Park Lane Group Emergency Mobile:
Tel 07718 522040 (not manned 24hrs)

Plumbing & Heating – Gary of Hydro Heating:
tel 07923 455481, or

Steve of Steve Garner Heating & Plumbing:
tel 07836 373460

Electrician – Mike of D F Thorne Electrical:
01424 754123 / 07831 699691

Fire Alarm engineer - Kingsway Fire: tel 07954 640414

Electrician / Fire Alarm engineer – Myles of Jennery Associates tel 01424 219489 / 07746 360147

Locksmith - Hastings Locksmiths: 01424 432882

APPLIANCES (cookers, electrical hobs & washing appliances) -

Anthony of Anthony's Appliance Repairs:
tel 01424 400159 / 07970 053417

Roofing / External - Gary of Hastings Roofing
Tel 07971 601664

IMPORTANT – If a listed approved contractor is not available, please source your own contractor. If the callout is NOT an emergency, you will be responsible for the costs incurred.